

CERTIFICATE OF ATTENDANCE

This is to certify that

Mohammad Jafor Iqbal

has attended and participated in the ABS Training Course

INCIDENT INVESTIGATION & ROOT CAUSE ANALYSIS



ALVIN CIMAFRANCA
PRINCIPAL LEARNING SPECIALIST
PACIFIC DIVISION

ABS Academy
Awarded on 16th May 2018, Singapore



MOHAMMED ZAHIRUL HOQUE
DIRECTOR, TRAINING
PACIFIC DIVISION

ABS Academy
Awarded on 16th May 2018, Singapore



The participant has received training on the following topics during the 2 day interactive course conducted on 15th – 16th May 2018 in Singapore

- Basics of Incident investigations
- Initiating Investigations
- Gathering and Preserving data
- Analysing data
- Identifying Root causes
- Developing recommendations
- Completing the investigation
- Workshops